

National Centre for Creative Health (NNCH)



Online Meetings and Webinars Privacy Notice

27th October 2025

WHO WE ARE

The National Centre for Creative Health (NCCH) is a registered Charitable Incorporated Organisation (CIO) based in the UK. Registered Charity number 1190515.

NCCH aims to advance good practice and research, inform policy and promote collaboration, helping foster the conditions for creative health to be integral to health and social care and wider systems.

ONLINE ACTIVITIES

We host online meetings and webinars relating to creative health that are available for the public to attend via Zoom and Teams. These meetings are hosted by NCCH, in partnership with experienced practitioners/partners from the creative health and healthcare sector. Attendees register for these online meetings via Eventbrite or Teams, and those who register receive an access link.

THE TYPE OF PERSONAL INFORMATION WE COLLECT

When you register for one of our online meetings or webinars you submit the following information via Eventbrite/Teams platform:

- Email address
- First name
- Last name

On occasions, you may also be asked for:

- Job Title
- Organisation
- Any access needs (if applicable)

HOW WE STORE YOUR PERSONAL INFORMATION

Your data will be stored directly within Eventbrite or Teams.

You can find out more about Eventbrite's security around data, in line with GDPR, here: <https://www.eventbrite.co.uk/blog/gdpr-at-eventbrite-ds0d/>

Updated 27/10/2025

You can find out more about Teams security around data, in line with GDPR, here:
<https://pulse.microsoft.com/en/work-productivity-en/na/fa2-our-commitment-to-privacy-and-security-in-microsoft-teams/>

WHAT WE DO WITH YOUR DATA

We use your data to:

- Contact you about the meeting or webinar you have registered to attend
- Contact you for feedback about the meeting or webinar you attended
- Analyse the audience of our webinars and online meetings to better understand how to tailor future programmes
- Occasionally we may contact you via email with information regarding similar events to those which you have previously registered for

WHO YOUR DATA WILL BE SHARED WITH

Your details will be accessible to NCCH staff and occasionally specific identifiers (i.e name, job title/organisation) will be shared with the webinar/meeting speakers/facilitators prior to the meeting/webinar, so that they can understand who their audience is. Aside from this, your data never be shared with any third-party organisations.

HOW LONG WE KEEP YOUR DATA FOR

- Your logged contact data will be held for 5 years in accordance with our [General Privacy Notice](#).

WHAT TO DO IF YOU WANT US TO REMOVE YOUR DATA COMPLETELY

If you would like us to stop holding your data, and delete it permanently from our records, please contact Alex Coulter (Director of NCCH) to request this on info@ncch.org.uk (please put 'URGENT – Data Request' in the email subject). Data will then be deleted within 30 days.

If you want your data to be completely removed from the registration platforms Eventbrite/Teams, please request this in the same way and then Alex will then contact Eventbrite/Teams to request that your data be removed from their system entirely.

If you have any concerns about our use of your personal information, you can make a complaint to us by contacting Alex Coulter (Director of NCCH) on info@ncch.org.uk or 07973 345967 if you wish to make a request. Further information about our General Privacy Notice can be found here - <https://ncch.org.uk/privacy-policy>